

23 March 2009

To Whom It May Concern:

I have known Rand Baldwin for over 25 years both professionally and personally. I met him as a technical support person for my medical office for which I was an administrator for over 35 years. He was my primary support the entire time he was available for this service, and via the web many times when he was away. I simply was one of those clients who refused to take No for an answer and he was kind enough to always accommodate me with the information and orientation I needed.

One quality I have always appreciated about Rand is that he gives me the background I need to comprehend why I am having difficulty with the other people I am required to coordinate within the field. Rand is almost intuitive in that respect but then perhaps it is the result of listening to his clients carefully and learning what they need in the way of support. I believe you will find Rand capable, professional, focused, attentive, but also possessing excellent people skills with an excellent sense of humor and a rather self-effacing demeanor that belies his rather formidable skills. I have never asked him a question that he could not answer to a large degree and I have watched the man program at a speed that most copy typists would envy... To this day, I do not know how he does that. To my amazement, the program worked first time out of the box! Since I have done programming, I know that is not always a given!

I believe you will find Rand Baldwin an asset to your company in any and all capacities. If you do not currently have an opening, take my advice and make one. You will not regret it. He is that valuable an employee and that loyal. Rand will honor any commitment he makes; he is and always has been that type of person.

I am happy to answer questions, should you have questions not addressed here. I am no longer in the medical field and can be reached above or at 505.625.7564, my home number. Please do not hesitate contacting me if you have questions.

Sincerely,

Melody Maeyens